
VIRTUAL SUPPORT– Several services exist to help reduce the need to travel outside of Golden for medical care. Some of these services are available over phone, Telehealth or virtually (Zoom). As a patient, you may receive several phone calls to help coordinate your care and reduce travel.

Virtual Services:

- Remote Anesthetic Pre-Surgical Screening
- Remote surgical consults +/- remote follow up appointments
- Telehealth Services – talk to your physician about the potential to set this up

TRAVEL/ACCOMMODATION – if you do need to travel outside of Golden, the following services may be available to you.

Local Medical Bus: [BC Transit - GOLDEN / CRANBROOK](#)

Better At Home: transportation to medical appointments for seniors. Link: [Betterathome.ca](#)

Mount 7 Taxi booking/info: 1 250 344 5237

IH Medical Transportation Services – lists a variety of transportation options by region

[Private Medical Non-Medical Transport Options \(interiorhealth.ca\)](#)

BC Travel Assistance Program (TAP) – helps alleviate some transportation costs for eligible B.C. residents who must travel within the province for non-emergency medical specialist services not available in their own community.

[Travel Assistance Program \(TAP BC\) - Province of British Columbia \(gov.bc.ca\)](#)

BC Family Residence Program – Accommodation assistance to enable families to stay together when their child requires medical care at BC Children's Hospital or Sunny Hill Health Centre for Children. Enhanced travel assistance is also provided through air transportation to Vancouver and/or Kelowna for patients of all ages. [BC Family Residence Program](#)

- *Accommodation* assistance through **Variety - The Children's Charity of BC:**
Telephone: 1-866-496-6946 Web: <http://www.variety.bc.ca>
- *Travel assistance* to many locations through **Hope Air:**
Telephone: 1-877-346-HOPE (4673) Web: <http://www.hopeair.org>
- *Travel assistance* to Kelowna through **Angel Flight:**
Web: <https://www.angelflightek.ca/>

OTHER ACCOMMODATION OPTIONS

Medical Travel Accommodation Listing – search for accommodation and call to inquire about discounts

[Corporate Supply Arrangements > Accommodation > Search Properties \(gov.bc.ca\)](#)

JoeAnna's House Kelowna - provides a home-away-from-home in Kelowna when a family member is receiving care at KGH. Request a stay through the website: [JoeAnna's House Kelowna](#)

Ronald MacDonald House - RMH BC & Yukon provides accommodation for families so they can be close to their seriously ill children undergoing treatment: [Ronald MacDonald House](#)