I have completed my registration for myhealthkey, now what?!

* Login at anytime on the website [www.myhealthkey.ca](http://www.myhealthkey.ca)
* **There is a user guide/ help manual available in the top right-hand corner once you are logged in.**
* **There is a ‘contact us’ button for support if you need help with navigating the website, also in the top right-hand corner of your account.**
* You will start receiving email notifications for new appointments and appointment reminders through email as well. *\*Hint – the email notifications also have a ‘Contact Us’ button should you need assistance with myhealthkey.*
* You can sign up to view your Northern Health lab and imaging reports if you wish; you can do so by clicking on the ‘New Services’ banner on the homepage once you are logged in.
* As new features are available on the website, we will send out email notifications to let you know, and you will find these new services also through the banner notification on the homepage when you are logged in.
* You can book appointments online with your providers. The appointment bookings have several settings that are customized by your clinic. For example:
  + you may be able to only book *certain types* of appointments online
  + you may be able to only book online with *certain providers*
  + you may be able to only book *certain days of the week*
* If you require an appointment that does not fit the booking options available on the website, please reach out to your clinic directly to book an appointment.
* **For urgent medical help, do not depend on the myhealthkey website. Call 911 or go to the nearest hospital or walk in clinic as needed.**
* For urgent appointment requests, please reach out to your clinic directly.
* For help interpreting your reports, or for any information regarding your health care, please reach out to your clinic directly.
* For technical support and assistance with navigating the website you can email us at [support@myhealthkey.ca](mailto:support@myhealthkey.ca)
* Have an idea for a new feature on the website, or a way to improve the overall usage? Feel free to submit your idea to us by email at [support@myhealthkey.ca](mailto:support@myhealthkey.ca) at any time .
* myhealthkey is in the beginning stages; we look forward to bringing many more new features to the website!